From: LynneZ

To: Microsoft ATR

Date: 12/9/01 3:09pm

Subject: Microsoft Settlement

Microsoft is guilty! That should mean that they receive a "real" punishment. My business has been damaged by the costs of using bad software.

Either make it cash plus other severe oversight Mail: Renata B. Hesse Antitrust Division U.S. Department of Justice 601 D Street NW Suite 1200 Washington, DC 20530-0001